

Ambulance Commander®

Transportation Software That Gets You There

CALL TAKING SOFTWARE

Easy to Use

- One point of entry for all call taking information, dispatching and billing.
- Streamlined emergency call taking, dispatches trips quickly.
- Handles non-emergency transports, and standing orders.



Customizable Call Taking

- Call taking forms can be customized to shorten steps, speed up time to dispatch, and ensure call takers get the right information up front.

Fast

- Creates trip legs instantly, reducing time to dispatch calls and improve response time.
- Automatically informs dispatchers of trip status including cancellations and delays.
- Defaults can be set—reducing data entry for common transport types.
- Universal search for quick database lookup.

Integrated

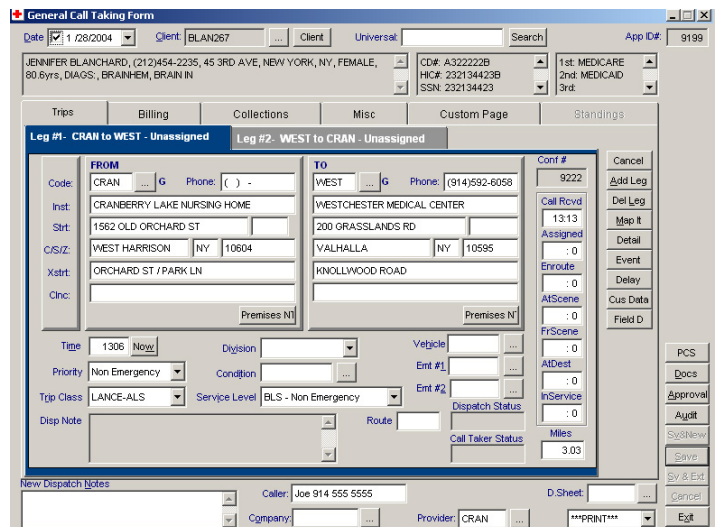
- Trips saved automatically go to Digitech's Dispatch system and can be edited later for billing.
- Send notes to dispatchers, set priorities such as emergency and non-emergency. Add condition codes and view premise notes.
- Multiple users can access the same data simultaneously.

Security

- Audit trail documents every change and entry.
- Security restrictions limit unauthorized access to Protected Health Information (PHI).

High Volume

- Handles high volume without sacrificing data integrity or speed.



General Call Taking Form

Date: 1/28/2004 Client: BLAN267 Universal Search App ID#: 9199

JENNIFER BLANCHARD, (212)454-2235, 45 3RD AVE, NEW YORK, NY, FEMALE, CD#: A322222B 1st: MEDICARE
80.6yrs, DAOS, BRAINHEM, BRAIN IN HIC#: 232134423B 2nd: MEDICAID
SSN: 232134423 3rd:

Trips Billing Collections Misc Custom Page Standings

Leg #1: CRAN to WEST - Unassigned Leg #2: WEST to CRAN - Unassigned

Code	FROM	TO	Conf #
Inst	CRAN	WEST	9222
Strt	CRANBERRY LAKE NURSING HOME	WESTCHESTER MEDICAL CENTER	1313
C/S/Z	1562 OLD ORCHARD ST	200 GRASSLANDS RD	Assigned
Xstrt	WEST HARRISON NY 10604	VALHALLA NY 10595	Enroute
Chc	ORCHARD ST / PARK LN	KNOLLWOOD ROAD	Delay
	Premises N	Premises N	Field D

Time: 1306 Now Division: Vehicle: Emt #1: Emt #2: Dispatch Status: 3.03

Priority: Non Emergency Condition: Tip Class: LANCE-ALS Service Level: BLS - Non Emergency

Disp Note: Route: Call Taker Status: 3.03

New Dispatch Notes: Caller: Joe 914 555 5555 D Sheet: **PRINT**

Buttons: Cancel, Add Leg, Del Leg, Map It, Detail, Event, Delay, Cuz Data, Field D, PCS, Docs, Approval, Audit, SysNew, Save & Exit, Save, Cancel, Exit